# MAIN STUDY - ROUND 22 COMMUNITY COMPONENT

#### ST. CHARGE QUESTIONS (STATEMENT SERIES)

BO	(
ST1	4

IF EXIT INTERVIEW AND PREVIOUS INTERVIEW <u>NOT</u> SKIPPED, GO TO NS. IF COMING FROM CTRL/E AND 1 OR MORE CHARGE BUNDLES PREVIOUSLY ENTERED, GO TO ST1a. IF HMO (MEDICARE <u>OR</u> PRIVATE -- <u>NOT</u> MEDICAID) WAS IN EFFECT AT ANY TIME DURING THE CURRENT ROUND, GO TO ST1ahmo. OTHERWISE, IF THIS IS A WINTER ROUND AND SP ENROLLED IN ANY MEDICARE OR PRIVATE HMO AT ANY TIME DURING THE PREVIOUS THREE ROUNDS, THEN GO TO ST1bhmo. OTHERWISE, GO TO ST1.

### BOX ST1B OMITTED.

ST1ahmo. Now that we have finished talking about medical visits and prescribed medicines, let's talk about (your/SP's) medical costs. We should start by looking at any paperwork or written explanations of what was paid by Medicare or any insurance company.

[(Do you/Does SP) usually receive any statements or papers from Medicare or insurance, such as (CURRENT MEDICARE HMO PLAN NAME), that show the charges for medical visits or equipment?/Last time, we recorded that (you/SP) (PREVIOUS ROUND RESPONSE TO ST1ahmo) received statements or papers from Medicare or insurance that show the charges for medical visits or equipment.] Please tell me if (currently) (you always receive/SP always receives) statements, sometimes receive(s) statements, or never receive(s) statements.

MHMOSTMT	ALWAYS	1
	SOMETIMES	2
	NEVER	3
	REFUSED	-7
	DON'T KNOW	-8

BOX IF THIS IS A WINTER ROUND, THEN GO TO ST1bhmo.  ST1AA OTHERWISE, GO TO ST1 IF ST1ahmo = 1, 2, -7 OR –8; OR GO TO BOX NS1  ST1ahmo = 3.	/ IF
ST1ahmo = 3.	

ST1bhmo. As you know, in this study, we are concerned with the use of care and the costs associated with that care. Beneficiaries typically receive statements from Medicare which give details about the visits the person has had. These details can include whether the person had lab work performed or x-rays, etc. Since many Medicare beneficiaries who belong to managed care plans do not receive statements or paperwork, we plan to contact (your/SP's) managed care plan in order to get some of those details about (your/SP's) use of services.

Is it O.K. with you that we contact [READ HMO PLAN NAME(S) BELOW] to obtain a few more details on (your/SP's) use of their services?

MHMOOKSP	YES	1	BOX ST1C
	NO	2	(ST1chmo)

ST1chmo.	RECORD THE RESPONDEN	T'S VERBATIM COMMENTS BELOW.	
мнмоок	<b></b>		
мнмоок	<b></b>		
мнмоок	<b></b>		
	II II	= -1, 1, 2, -7 OR -8, GO TO ST1.	
	ST1C IF ST1ahmo =	= 3, GO TO <b>BOX NS1</b> .	
ST1.		- ·	ed medicines, let's talk about (your/SP's explanations of what was paid by Medicare
	Do you have any statements interview)?	or paper from Medicare or insurance	e (that (you/SP) received since the las
	MCSAVAIL	YES NOREFUSED DON'T KNOW	
ST1a.	INTERVIEWER: YOU HAVE EN	NTERED THE FOLLOWING CLAIM CO	NTROL NUMBERS FOR THIS ROUND.
	(MED/MSN): XXXXXXXXXXXXINS: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		(MED/MSN): XXXXXXXXXXXXIINS: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
		[PRESS ENTER TO CONTINUE.]	
	Do you have any other staten interview)?	nents or paper from Medicare or insu	urance (that you received since the las
	MCSAVAIL	YES NOREFUSED DON'T KNOW	7 BOX NS1
BOX ST1	OMITTED.		

ST2. MATCH UP MEDICARE AND INSURANCE STATEMENTS BY PROVIDER AND DATE OF SERVICE. [PRESS ENTER TO LEAVE SCREEN.]

\$13.	STATEMENT(S) DO YOU HAVE?	BE ENTERED, WHAT TYPE OF
STATTYP	MEDICARE STATEMENT ONLY	1 (ST3a)
• • • • • • • • • • • • • • • • • • • •	INSURANCE STATEMENT ONLY	
	BOTH MEDICARE <u>AND</u> INSURANCE STATEMENTS	
ST3a.	WHICH TYPE OF MEDICARE STATEMENT DO YOU HAVE TO ENTER?	
	[SEE SHOWCARD ST1 FOR MEDICARE STATEMENT EXAMPLES.]	
	"EXPLANATION OF YOUR MEDICARE PART B BENEFITS"	
	(EXAMPLE 1)	1 (ST4)
	"MEDICARE BENEFIT NOTICE" (EXAMPLE 2)	2 (ST4)
MCARTY		
	(EXAMPLE 3)	3 (ST4)
	MEDICARE SUMMARY NOTICE: PART B MEDICAL INSURANCE -	
	ASSIGNED <u>OR</u> UNASSIGNED CLAIMS (EXAMPLE 4)	4 (ST4a)
	MEDICARE SUMMARY NOTICE: PART B MEDICAL INSURANCE -	- (0-1)
	OUTPATIENT FACILITY CLAIMS (EXAMPLE 5)	5 (ST4a)
	MEDICARE SUMMARY NOTICE: PART A HOSPITAL INSURANCE -	0 (074-)
	INPATIENT CLAIMS (EXAMPLE 6) MEDICARE SUMMARY NOTICE: PART A HOME HEALTH FACILITY	6 (ST4a)
	CLAIMS (EXAMPLE 7)	7 (ST4a)
	CLAIWS (EXAMPLE 1)	7 (314a)
MEDCLN MEDCLN MEDCLN MEDCLN MEDCLN	M2 MEDICARE CLAIM CONTROL NUMBER:  M3 MEDICARE CLAIM CONTROL NUMBER:  M4 MEDICARE CLAIM CONTROL NUMBER:	
ST4a.	ENTER UP TO FIVE CLAIM CONTROL NUMBERS FROM THE MEDICARE SARE ASSOCIATED WITH ONE CLAIM TOTAL.  IF NO CLAIM CONTROL NUMBER(S) LISTED, ENTER SHIFT/8.  [USE CTRL/L TO LEAVE SCREEN.]  [DO NOT ENTER ANY CLAIM CONTROL NUMBERS THROUGH CTRL/K.]	SUMMARY NOTICE (MSN) THAT
MSNCLN	UM MSN CLAIM CONTROL NUMBER:	
MSNCLN		
MSNCLN	MSN CLAIM CONTROL NUMBER:	
MSNCLN	MSN CLAIM CONTROL NUMBER:	
MSNCLN		
	DON'T KNOW8	

IF ST3=1 OR 3 AND ST3a=4, 5, 6 OR 7 AND FIRST NUMBER ENTERED AT ST4a DOES NOT = -8, GO TO ST5a. IF FIRST NUMBER ENTERED AT ST4a = -8, GO TO BOX ST4. IF ST3=2, GO TO ST6a. ST5. PLEASE ENTER THE FIRST CLAIM CONTROL NUMBER FROM THE MEDICARE STATEMENT AGAIN. MEDICARE CLAIM CONTROL NUMBER: BOX ST3 **MEDCLNUM** (TEMP VARIABLE) ST5a. PLEASE ENTER THE FIRST CLAIM CONTROL NUMBER FROM THE MEDICARE SUMMARY NOTICE (MSN) AGAIN. MSN CLAIM CONTROL NUMBER: **MSNCLNUM** (TEMP VARIABLE) BOX EDIT CHECK FOR ST4/ST5 (MEDCLNUM): ST3 CHECK CLAIM NUMBER IN ST5 AGAINST FIRST MEDICARE CLAIM NUMBER IN ST4. IF SAME NUMBER AS FIRST NUMBER IN ST4. GO TO BOX ST3A. IF NOT THE SAME NUMBER AS FIRST NUMBER IN ST4, GO TO ST6. EDIT CHECK FOR ST4a/ST5a (MSNCLNUM): CHECK CLAIM NUMBER IN ST5a AGAINST FIRST MSN CLAIM NUMBER IN ST4a. IF SAME NUMBER AS FIRST NUMBER IN ST4a, GO TO BOX ST3A. IF NOT THE SAME NUMBER AS FIRST NUMBER IN ST4a, GO TO ST6aa. ST6. YOU HAVE ENTERED THE MEDICARE CLAIM CONTROL NUMBERS DIFFERENTLY. FIRST TIME: FIRST (MEDICARE CLAIM CONTROL NUMBER) SECOND TIME: SECOND (MEDICARE CLAIM CONTROL NUMBER) WHICH IS CORRECT?

IF ST3=1 OR 3 AND ST3a=1, 2, OR 3 AND FIRST NUMBER ENTERED AT ST4

DOES NOT = -8, GO TO ST5. IF FIRST NUMBER ENTERED AT ST4=-8, GO TO

BOX

ST2

**WHICHNUM** 

ST6aa. YOU HAVE ENTERED THE CLAIM CONTROL NUMBERS FROM THE MEDICARE SUMMARY NOTICE (MSN) DIFFERENTLY.

FIRST TIME: FIRST (MSN CLAIM CONTROL NUMBER)

SECOND TIME: SECOND (MSN CLAIM CONTROL NUMBER)

WHICH IS CORRECT?

 WHICHNUM
 FIRST
 1

 SECOND
 2

 NEITHER
 3

BOX IF ST3 = 3, GO TO ST6a. OTHERWISE, GO TO *BOX ST4*. ST3A

ST6a. ENTER THE CLAIM CONTROL NUMBER FROM THE INSURANCE STATEMENT. IF NO CLAIM CONTROL NUMBER LISTED, ENTER SHIFT/8.

INSCLNUM INSURANCE CLAIM CONTROL

NUMBER: \_\_\_\_\_

DON'T KNOW ......--8

Box ST4 outlines the following procedures depending upon the type of statement(s) currently being entered:

- (a) Match current Medicare claim number with previously entered Medicare and insurance claim numbers, or
- (b) Match current MSN claim number with previously entered MSN claim numbers ONLY, or
- (c) Match current insurance claim number with previously entered insurance and Medicare claim numbers.

IF ST3=1 OR 3 AND ST3a=1, 2 OR 3: CHECK THE FINAL SELECTED MEDICARE CLAIM CONTROL NUMBER (I.E., ENTRY IN ST6 OVERLAY IF ST6=3, OR ENTRY IN ST5 IF ST6=2, OR ENTRY IN BOX ST4 IF ST6=1 OR IF ST6 NOT ASKED) AND/OR THE INSURANCE CLAIM ST4 CONTROL NUMBER (ENTRY IN ST6a) AGAINST ALL PREVIOUSLY ENTERED CLAIM NUMBERS. IF SAME NUMBER ENTERED PREVIOUSLY WITH BUNDLED EVENTS, GO TO ST7. IF DIFFERENT NUMBER, GO TO ST8. NOTE: DO NOT INCLUDE AN ENTRY OF -8 AS A "MATCH" WITH ANY OTHER ENTRY OF -8. IF ST3=1 OR 3 AND ST3a=4. 5. 6 OR 7: CHECK THE FINAL SELECTED MSN CLAIM CONTROL NUMBER (I.E., ENTRY IN ST6aa OVERLAY IF ST6aa=3, OR ENTRY IN ST5a IF ST6aa=2, OR ENTRY IN ST4a IF ST6aa=1 OR IF ST6aa NOT ASKED) AND/OR THE INSURANCE CLAIM CONTROL NUMBER (ENTRY IN ST6a) AGAINST ALL PREVIOUSLY ENTERED CLAIM NUMBERS. IF SAME NUMBER ENTERED PREVIOUSLY WITH BUNDLED EVENTS, GO TO ST7. IF DIFFERENT NUMBER, GO TO ST8. IF ST3=2 CHECK THE INSURANCE CLAIM CONTROL NUMBER (ENTRY IN ST6a) AGAINST ALL PREVIOUSLY ENTERED CLAIM NUMBERS. IF SAME NUMBER ENTERED PREVIOUSLY, GO TO ST7. IF DIFFERENT NUMBER, GO TO ST8.

#### ST7. SURVEY REFERENCE PERIOD: XX/XX/XX TO XX/XX/XX

[(MEDICARE/MSN) CLAIM CONTROL NUMBER: CURRENT {XXXXXXXXXXXX} PREVIOUS {XXXXXXXXXXX}] (INSURANCE CLAIM CONTROL NUMBER: CURRENT {XXXXXXXXXXXX} PREVIOUS {XXXXXXXXXXX})

THE CURRENT (MEDICARE/MSN) (AND) (INSURANCE) CLAIM CONTROL NUMBER(S) (WAS/WERE) PREVIOUSLY ENTERED FOR THIS SP. DOES THE CHARGE BUNDLE SHOWN BELOW MATCH EXACTLY WITH THE CHARGE BUNDLE ON THE STATEMENT THAT YOU HAVE NOW?

PROVIDER(S):

NAME TYPE DATE [TO DATE] (WITH ORP)

OTHER MEDICAL EXPENSES:

ITEM DATE [TO DATE] (WITH ORP)

OR NUMBER OF PURCHASES

PRESCRIBED MEDICINES:

NAME NUMBER OF PURCHASES

**BUNDMTCH BUNDMNUM** 

BOX IF ALL EVENT DATES ARE ORP, GO TO ST50. OTHERWISE, IF BUNDLE ST4A INCLUDES AN IP OR IU VISIT, GO TO *BOX ST52*. ELSE, GO TO ST51.

WHAT TYPES OF EVENTS ARE INCLUDED IN THIS CHARGE BUNDLE ON THE [MEDICARE STATEMENT/INSURANCE STATEMENT/MEDICARE SUMMARY NOTICE (MSN)]? [CODE ALL THAT APPLY. PRESS CTRL/L TO LEAVE SCREEN.]

INCDATESPROVIDER SERVICE DATES1INCOMSOTHER MEDICAL EXPENSES2INCPMSPRESCRIBED MEDICINES3

BOX ST5	IF 1 CODED, GO TO ST9. IF 1 NOT CODED AND 2 CODED, GO TO ST17.
	IF 1 AND 2 NOT CODED AND 3 CODED, GO TO ST19.

WHICH MEDICAL PROVIDERS ARE IN THIS BUNDLE?

[ENTER ALL PROVIDERS.]

PROVNAME COSTPROV

ST10. (MEDICARE/MSN/INSURANCE) CLAIM CONTROL NUMBER: (XXXXXXXXXXXX)

SURVEY REFERENCE PERIOD: XX/XX/XX TO XX/XX/XX

SELECT, CORRECT, ADD DATES IN THIS CHARGE BUNDLE ON THE [MEDICARE STATEMENT/INSURANCE STATEMENT/MEDICARE SUMMARY NOTICE (MSN)].

	TYPE	START DATE	STOP DATE	ROUND
X	XXX	XX/XX/XX	XX/XX/XX	R(XX) ORP

TYPE: 1=SEPARATELY BILLING LAB (SBL) 2=SEPARATELY BILLING DOCTOR (SBD) 3=DENTAL (DU) 4=HOSPITAL EMERGENCY ROOM (ER) 5=HOSPITAL INPATIENT STAY (IP) 6=HOSPITAL OUTPATIENT VISIT (OP) 7=INSTITUTIONAL STAY (IU) 8=HOME HEALTH PROFESSIONALS (HHP) 9=OTHER HOME HEALTH (AIDES, HOMEMAKERS, ETC.) (OHH) 10=ALL OTHER VISITS TO MEDICAL PROVIDERS (MP)

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COSTBEGM COSTENDM
COSTBEGD COSTENDD
COSTBEGY COSTENDY

BOX ST5A IF HH EVENT ADDED AND INTERVIEW IS TYPE 1, 4, 5, OR 9, GO TO ST10a. IF HH EVENT ADDED AND INTERVIEW IS TYPE 2, EVENT GETS CURRENT ROUND DATE AND SKIPS ST10A. OTHERWISE, GO TO  ${\it BOX}$  ST5B.

# ST10a. WHICH REFERENCE PERIOD IS THIS HOME HEALTH EVENT FOR? HHROUND

Type 1	
(REF. DATE FOR INT. 2 ROUNDS BACK FROM CURRENT ROUND - PREVIOUS INT. REF.	
(2 ROUNDS BACK FROM CURRENT ROUND)	1
(PREVIOUS INT. REF. DATE - PREVIOUS INT. DATE) (PREVIOUS ROUND)	
(PREVIOUS INT. DATE - TODAY) (CURRENT ROUND)	3
Type 4	
(REF. DATE FOR INT. 2 ROUNDS BACK FROM CURRENT ROUND - PREVIOUS INT. REF.	DATE)
[(2 ROUNDS BACK FROM CURRENT ROUND)/(PREVIOUS ROUND)]	1
[(2 ROUNDS BACK FROM CURRENT ROUND)/((PREVIOUS ROUND)] - TODAY)	
(CURRENT ROUND)	3
Type 5	
(REF. DATE FOR INT. 2 ROUNDS BACK FROM CURRENT ROUND - PREVIOUS INT. REF.	DATE)
(2 ROUNDS BACK FROM CURRENT ROUND)	1
(PREVIOUS INT. REF. DATE - DISCHARGE DATE)(PREVIOUS ROUND)	2
(DISCHARGE DATE-TODAY) (CURRENT ROUND)	3

BOX IF MULTIPLE PROVIDERS ADDED AT ST9, GO TO ST10 AND COLLECT EVENT DATES FOR NEXT PROVIDER. OTHERWISE, GO TO ST11.

ARE ALL OF THE PROVIDER EVENTS FROM THE CHARGE BUNDLE ON THE [MEDICARE STATEMENT/INSURANCE STATEMENT/MEDICARE SUMMARY NOTICE (MSN)] SHOWN BELOW?

		1 <b>BOX ST6</b>
NAME ETC. DATEMTCH	TYPE	DATE [TO DATE] (ORP) (XX VISITS)
PROVIDER(S): NAME ETC.	TYPE	DATE [TO DATE] (ORP) (XX VISITS)

BOX ST6	IF ONLY SELECTED OR CORRECTED DATES IN ST10, OR BILLING DATES ADDED FOR AN EXISTING HH EVENT, OR ADDED VISIT TYPES ALL = 1 OR 2 OR ALL ADDED DATES HAVE "ORP" FLAG AND ST8 CODED 2, GO TO ST17.  IF ONLY SELECTED OR CORRECTED DATES IN ST10, OR BILLING DATES ADDED FOR AN EXISTING HH EVENT, OR ADDED VISIT TYPES ALL = 1 OR 2 OR ALL ADDED DATES HAVE "ORP" FLAG AND ST8 NOT CODED 2 AND CODED 3, GO TO ST19.  IF ONLY SELECTED OR CORRECTED DATES IN ST10, OR BILLING DATES ADDED FOR AN EXISTING HH EVENT, OR ADDED VISIT TYPES ALL = 1 OR 2 OR ALL ADDED DATES HAVE "ORP" FLAG AND ST8 NOT CODED 2 OR 3, GO TO BOX ST17.  IF ANY ADDED UTILIZATION DATES IN ST10 DO NOT HAVE "ORP" FLAG, GO TO ST12, UNLESS UTILIZATION IS IU. IF UTILIZATION IS IU, GO TO BOX ST8.  SET FLAG TO NOTE THAT UTILIZATION WAS COLLECTED IN CHARGE SERIES.
	SET FLAG TO NOTE THAT UTILIZATION WAS COLLECTED IN CHARGE SERIES.

ST12. Before we continue with this statement, I would like to ask you a few questions about the visit(s) I just added. [PRESS ENTER TO CONTINUE.]

BOX ST7	CHECK TYPE CODE AT ST10/CT72:  IF 3, SET PROVIDER SPECIALTY AS "DENTIST" AND GO TO <i>BOX ST8</i> .  IF 4, 5, OR 6, GO TO <i>BOX ST8</i> .  IF 8 OR 9, GO TO ST12a.  NOTE: THE DATES COLLECTED IN ST10 FOR HH UTILIZATION ARE THE DATES
	NOTE: THE DATES COLLECTED IN ST10 FOR HH UTILIZATION ARE THE DATES COVERED BY THE STATEMENT.  IF 10 AND PROVIDER ADDED USING CTRL/A AT ST9/CT71, GO TO ST13. IF 10 AND DATE ONLY ADDED AT ST10/CT72, GO TO BOX ST8.

ST12a. INTERVIEWER: IS (PROVIDER) THE NAME OF AN ORGANIZATION OR THE NAME OF A PERSON?

 FACPERS
 ORGANIZATION
 1

 PERSON
 2

BOX IF ST12a = 1 AND ST10/CT72 = 8, GO TO HH6.

BOX IF ST12a = 1 AND ST10/CT72 = 9, GO TO HH25.

ST7A IF ST12a = 2 AND ST10/CT72 = 8, GO TO HH3.

IF ST12a = 2 AND ST10/CT72 = 9, GO TO HH20.

ST13. What kind of medical person is (PROVIDER)?

**BOX ST8** 

PROVSPEC PROVSPOS

BOX ST8	a. SP HAS USED VA FACILITIES (HI36=1)	2 <b>BOX ST10</b> 1 <b>BOX ST10</b>
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ST14. Is [(PROVIDER) associated with/(HOSPITAL NAME)] a facility of the Veterans Administration?

VAPLACE	YES	1
	NO	2
	REFUSED	-7
	DK	-8

BOX ST9 OMITTED.

	IF ST14 = 1, SET VA FLAG. THEN:
BOX	aa. TYPE AT ST10/CT72 = 7
ST10	HMO FLAG =1 FOR ANY PLAN)
	OR MISSING FOR ALL PLANS) 2 BOX ST10A
	b. HMO FLAG CODED YES FOR THIS PROVIDER 1 <b>BOX ST10A</b> HMO FLAG CODED NO OR MISSING FOR THIS
	PROVIDER 2 (ST16)
	HMO FLAG NOT SET FOR THIS PROVIDER 3 (ST15)

ST15. Is (PROVIDER) associated with (your/SP's) [READ HMO PLAN NAME(S) BELOW] plan?

HMOASSOC	YES	1	BOX ST10A
	NO	2	(ST16)
	REFUSED	-7	BOX ST10A
	DK	-8	(ST16)

ST16. (Were you/Was SP) referred to (PROVIDER) by [READ HMO PLAN NAMES BELOW]?

HMOREFER	YES	1
	NO	2
	REFUSED	-7
	DK	-8

	COLLECT NEW UTILIZATION FOR EACH VISIT DATE:  IF TYPE AT ST10/CT72 = 3, AND ST16 = 2, GO TO DU5a. OTHERWISE GO TO DU7.
500	IF TYPE AT ST10/CT72 = 4, AND ST16 = 2, GO TO ER3c. OTHERWISE, GO TO
BOX	ER5.
ST10A	IF TYPE AT ST10/CT72 = 5, AND ST16 = 2, GO TO IP3c. OTHERWISE, GO TO IP7.
	IF TYPE AT ST10/CT72 = 6, AND ST16 = 2, GO TO OP3c. OTHERWISE, GO TO
	OP5.
	IF TYPE AT ST10=7, NOT COMING FROM INTERRUPT AND:
	IF ST8 CODED 2, GO TO ST17;
	IF ST8 NOT CODED 2 AND CODED 3, GO TO ST19;
	IF ST8 NOT CODED 2 OR 3, GO TO <b>BOX ST17</b> .
	IF TYPE AT ST10/CT72 = 10, AND ST16 = 2, GO TO MP5a. OTHERWISE, GO TO
	BOX MP2A.
	IF COMING FROM INTERRUPT, OPTION 7, GO TO <b>BOX ST12</b> .

BOX ST11 OMITTED.

BOX ST12	STARTING AT <i>BOX ST7</i> , COLLECT UTILIZATION FOR EACH ADDED VISIT DATE(S) INSIDE THE REFERENCE PERIOD (i.e., NO "ORP" FLAG AT ST10). THEN: IF ST8 CODED 2, GO TO ST17. IF ST8 NOT CODED 2 AND CODED 3, GO TO ST19. IF ST8 NOT CODED 2 OR 3, GO TO <i>BOX ST17</i> . IF COMING FROM INTERRUPT OPTION 7 PRIOR TO COMPLETING ST, GO TO INTERRUPT MENU. IF INTERRUPT USED AFTER NS, GO TO NS1. COLLECT CHARGE INFORMATION RETURN TO INTERRUPT MENU.
	COLLECT CHARGE INFORMATION, RETURN TO INTERRUPT MENU.

SELECT, CORRECT <u>OR</u> ADD OTHER MEDICAL EXPENSES <u>THAT ARE</u> IN THIS CHARGE BUNDLE ON THE [MEDICARE STATEMENT/INSURANCE STATEMENT/MEDICARE SUMMARY NOTICE (MSN)].

	ITEM/TYPE	START DATE	STOP DATE	NUMBER OF PURCHASES	ROUND	
X R	XXXXXXX	XX/XX/XX	XX/XX/XX	XX	R(xx)	ORP

ITEM: 1=GLASSES/CONTACTS 2=HEARING/SPEECH DEVICE 3=ORTHOPEDIC ITEM 4=DIABETIC SUPPLIES 5=AMBULANCE/RESCUE 6=PROSTHESIS 7=ALTERATIONS (HOME/CAR) 8=OXYGEN 9=KIDNEY DIALYSIS 10=ALL OTHER MEDICAL SUPPLIES

[IF ORTHOPEDIC ITEM: 21=BRACES/SUPPORTS 22=CANE 23=CORRECTIVE SHOES 24=CRUTCHES 25=WALKER 26=WHEELCHAIR 91=OTHER (SPECIFY)]

[IF ALTERATION: 31=ELEVATOR 32=HANDRAILS (NOT TUB) 33=RAMPS 34=TUB HANDRAILS 35=TUB SEAT 36=ANY CAR ALTERATION 91=OTHER (SPECIFY)]

[IF OTHER MEDICAL SUPPLIES: 41=RAISED TOILET SEAT 42=PORTABLE TUB SEAT 43=SPECIAL CHAIR/CUSHION/MATTRESS 44=HOSPITAL BED 45=OSTOMY SUPPLIES 46=DEPENDS 47=BANDAGES 48 = PULMONARY EQUIPMENT 91=OTHER (SPECIFY)]

[IF OXYGEN ITEM: 51=OXYGEN/SUPPLIES 52=OXYGEN-RELATED EQUIPMENT]

[IF KIDNEY DIALYSIS ITEM: 61=KIDNEY DIALYSIS SUPPLIES 62=KIDNEY DIALYSIS EQUIPMENT]

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IF CTRL/A AND SP HAS ANY MEDICARE, MEDICAID, OR PRIVATE HMO THIS ROUND AND TYPE ADDED = 1, GO TO OM2a; TYPE = 2, GO TO OM4a; TYPE = 3 AND SUBCATEGORY IS 21, 22, OR 23, GO TO OM7aa; TYPE = 4, GO TO OM10a; TYPE = 5, GO TO OM12a; TYPE = 6, GO TO OM14a; TYPE = 8 AND SUBCATEGORY IS 51, GO TO OM20aa; TYPE = 9 AND SUBCATEGORY IS 61, GO TO OM22aa; THEN GO TO ST18.

IF CTRL/A AND TYPE ADDED = 24, 25, 26, 41-44, 48, 52, 62, OTHER SPECIFY ORTHOPEDIC ITEM, OR OTHER SPECIFY OTHER MEDICAL SUPPLIES, GO TO ST17aa. OTHERWISE, GO TO ST18.

ST17aa. Did (you/SP) buy or repair the (ITEM ADDED AT ST17), or did (you/SP) rent (it/them)?

RENTPROB	BUY/REPAIR	1	BOX ST12B
	RENT	2	BOX ST12AA
	REFUSED	-7	BOX ST12B
	DK	-8	BOX ST12B

BOX ST12AA COMPARE RENTAL ITEM ADDED AT ST17 WITH EXISTING RENTAL ITEMS ON THE OME ROSTER. IF RENTAL TYPE MATCHES AND THE START DATE OF THE ITEM ADDED IS ON THE START DATE OR BETWEEN THE START DATE AND STOP DATE OF THE MATCHED ITEM, GO TO ST17bb. OTHERWISE, GO TO **BOX ST12AB**.

ST17bb. ORIGINAL RENTAL EVENT(S)

ADDED RENTAL EVENT

ITEM/TYPE: (XXXXXXX) START DATE: (XX/XX/XX) STOP DATE: (XX/XX/XX)

THE RENTAL EVENT JUST ADDED OVERLAPS ONE OR MORE EXISTING RENTAL EVENTS OF THE SAME TYPE. (SEE INFORMATION ABOVE.)

ARE THE CHARGES SHOWN IN THE STATEMENT YOU HAVE NOW FOR ONE OF THE ORIGINAL RENTAL ITEMS, OR ARE THEY FOR A NEW RENTAL ITEM?

TEMP	ORIGINAL RENTAL ITEM	1	ST17cc
	NEW RENTAL ITEM	2	BOX ST12AB
	DK	-8	<b>BOX ST12AB</b>

ST17cc. USE CTRL/B TO RETURN TO THE OME ROSTER. AT THE ROSTER, DELETE THE RENTAL ITEM THAT YOU JUST ADDED AND SELECT THE ORIGINAL RENTAL ITEM. [PRESS CTRL/B TO LEAVE THE SCREEN.]

BOX
ST12AB

IF TYPE ADDED AT ST17 = 24, 25, 26 OR OTHER SPECIFY ORTHOPEDIC ITEM,
GO TO OM7b. IF TYPE ADDED AT ST17 = 52, GO TO OM20b. IF TYPE ADDED AT
ST12AB
ST17 = 62, GO TO OM22b. IF TYPE ADDED AT ST17 = 41-44, 48 OR OTHER
SPECIFY OTHER MEDICAL SUPPLIES, GO TO OM26a1.

BOX IF ITEM OR ITEMS INCLUDED IN THIS BUNDLE RENTED (RENTPROB = 2), GO TO ST12B ST17a FOR EACH RENTAL ITEM. IF NO RENTAL ITEMS, GO TO ST18.

ST17a. (RENTAL ITEM) (RENTAL BEGIN DATE) - (LAST RENTAL DATE)

How many months are covered by this statement for (RENTAL ITEM)? [ENTER 96 IF LESS THAN 1 MONTH.]

 MONTHCOV
 MONTHS:
 -7

 REFUSED
 -7

 DON'T KNOW
 -8

BOX GO TO ST17a FOR EACH RENTAL ITEM INCLUDED IN THIS BUNDLE. IF NO OTHER RENTAL ITEMS IN THIS BUNDLE, GO TO ST18.

ARE ALL OF THE OTHER MEDICAL EXPENSES ITEMS FROM THE CHARGE BUNDLE ON THE [MEDICARE STATEMENT/INSURANCE STATEMENT/MEDICARE SUMMARY NOTICE (MSN)] SHOWN BELOW?

OTHER MEDICAL EXPENSES:

ITEM DATE (WITH ORP) OR NUMBER OF PURCHASES

ETC.

PROVIDER(S):

NAME TYPE DATE [TO DATE] (ORP) (XX VISITS)

ETC.

**OMMTCH** YES ...... 1 *BOX ST13* 

NO ...... 2

BOX IF ST8 CODED 3, GO TO ST19.

IF ST8 NOT CODED 3, GO TO BOX ST17.

ST13 NOTE: FOR EACH OME ADDED AT ST17, SET FLAG TO NOTE THAT OME WAS COLLECTED IN CHARGE SERIES.

SELECT, CORRECT OR ADD PRESCRIPTION MEDICINES THAT ARE IN THIS CHARGE BUNDLE ON THE [MEDICARE STATEMENT/INSURANCE STATEMENT/MEDICARE SUMMARY NOTICE (MSN)].

	MEDICINE	NUMBER OF PURCHASES COVERED BY STATEMENT	
Х	XXXXXXXXXXX	XX	

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SURVEY REFERENCE PERIOD: XX/XX/XX TO XX/XX/XX

ARE ALL OF THE PRESCRIBED MEDICINES FROM THE CHARGE BUNDLE ON THE [MEDICARE STATEMENT/INSURANCE STATEMENT/MEDICARE SUMMARY NOTICE (MSN)] SHOWN BELOW?

PRESCRIBED MEDICINES:

NAME NUMBER OF PURCHASES

ETC.

PROVIDER(S):

NAME TYPE DATE [TO DATE] (ORP) (XX VISITS)

ETC.

OTHER MEDICAL EXPENSES:

ITEM DATE (WITH ORP) OR NUMBER OF PURCHASES

ETC.

PMMTCH YES ...... 1 *BOX ST14* 

NO ...... 2

BOX
ST14

IF MEDICINES ADDED AT ST19 AND HMO (MEDICARE <u>OR</u> PRIVATE) WAS IN
EFFECT AT ANY TIME DURING THE CURRENT ROUND, GO TO ST20a.
IF MEDICINES ADDED AT ST19 AND <u>NO</u> HMO WAS IN EFFECT DURING THE
CURRENT ROUND, GO TO ST21.
IF NO MEDICINES ADDED AT ST19, GO TO *BOX ST17*.

Did (you/SP) obtain (this purchase/any of these purchases) of (MEDICINE NAME) at [HMO PLAN NAME(S) LISTED BELOW] or through a service or discount offered through [HMO PLAN NAME(S) LISTED BELOW]?

[PROBE: This could include obtaining the purchase at a pharmacy located at the HMO; at a pharmacy that honors your HMO plan card; or through a mail order service that the HMO referred you to.]

[DISPLAY ALL HMO PLAN NAMES]

PMSATHMO	YES	1
	NO	2

Before we continue with this statement, I would like to ask you a few questions about the prescribed medicine(s) I just added. [It would be very helpful for the following questions if we could look at the bottle(s) or container(s) for the medicine(s).]

[PRESS ENTER TO CONTINUE]

BOX
ST15
GO TO *BOX PM1B* FOR EACH MEDICINE ADDED AT ST19. SET FLAG TO NOTE
THAT MEDICINE WAS COLLECTED IN CHARGE SERIES. THEN GO TO *BOX ST17*.

BOX 16 OMITTED.

XXXX.XX]

## BOX ST17

- E. COMPARE EVENTS LINKED WITH THIS CHARGE BUNDLE TO ALL PREVIOUS CHARGE BUNDLES. IF ALL PREVIOUS BUNDLE INFORMATION FOR A PARTICULAR CHARGE BUNDLE [PROVIDER, DATE(S), NAME OF MEDICINE/EXPENSE, NUMBER OF TIMES] MATCHES EXACTLY, SKIP TO ITEM b. IF ALL PREVIOUS BUNDLE INFORMATION DOES NOT MATCH EXACTLY, SKIP TO BOX ST49.
- b. IF ST3=1 OR 3, SKIP TO ITEM c. IF ST3=2, AND PREVIOUS MCARTYPE ≠ 2, 3, 4,
   5, 6 OR 7, GO TO ST22. OTHERWISE, GO TO BOX ST49.
- c. IF PREVIOUS ST3=2 AND CURRENT MCARTYPE = 1, GO TO ST22. IF PREVIOUS ST3=2 AND CURRENT MCARTYPE = 2, 3, 4, 5, 6 OR 7, GO TO BOX ST49. IF MCARTYPE OF PREVIOUS AND CURRENT BUNDLE IS EQUAL, SET MCARMTCH TO 1 AND GO TO ITEM d. IF MCARTYPE IS NOT EQUAL, SET MCARMTCH TO 2 AND GO TO BOX ST49.
- d. IF ST3a=1 OR 4 AND MEDICARE APPROVED AMOUNT (I.E., MCAPPAMT) AND MEDICARE PAYMENT (I.E., MCPAYAMT) NOT SKIPPED FOR PREVIOUS BUNDLE, GO TO ST22. IF ST3a=2 AND AMOUNT REMAINING (I.E., AREMAING) NOT SKIPPED FOR PREVIOUS BUNDLE, GO TO ST22. IF ST3a=3 AND AMOUNT REMAINING (I.E., MAYBBILL) NOT SKIPPED FOR PREVIOUS BUNDLE, GO TO ST22. IF ST3a=5, 6 OR 7 AND AMOUNT CHARGED (I.E., TOTALCHG), NON-COVERED CHARGES (I.E., NONCOVRD) AND DEDUCTIBLE AND/OR COINSURANCE AMOUNT (I.E., COINSUR) NOT SKIPPED FOR PREVIOUS BUNDLE, GO TO ST22. OTHERWISE, SKIP TO BOX ST49.

### ST22. SURVEY REFERENCE PERIOD: XX/XX/XX TO XX/XX/XX

[(MEDICARE/MSN CLAIM CONTROL NUMBER: CURRENT {XXX} PREVIOUS {XXX/MSN})] (INSURANCE CLAIM CONTROL NUMBER: CURRENT {XXX} PREVIOUS {XXX})

(BENEFIT DAYS USED: \_\_\_\_ DAYS)

[(BILLED AMOUNT/AMOUNT CHARGED): XXXX.XX]

[(MEDICARE APPROVED AMOUNT/NON-

COVERED CHARGES):

[(MEDICARE PAYMENT/(DEDUCTIBLE AND COINSURANCE/COINSURANCE): XXXX.XX]

(LINE E, "YOUR TOTAL RESPONSIBILITY": XXXX.XX)
(AMOUNT BENEFICIARY RESPONSIBLE FOR: XXXX.XX)

THE ABOVE INFORMATION WAS ENTERED EARLIER FROM A PREVIOUS [MEDICARE STATEMENT/ MEDICARE SUMMARY NOTICE (MSN)] (AND) (INSURANCE STATEMENT).

DOES THE CHARGE INFORMATION SHOWN ABOVE MATCH EXACTLY WITH THE CHARGE INFORMATION ON THE (MEDICARE/INSURANCE) STATEMENT THAT YOU HAVE NOW?

ST23 THROUGH ST29 OMITTED.

BOX
ST49

IF MEDICARE/INSURANCE "STATEMENT EXPECTED" FLAG SET DURING
PREVIOUS ROUND FOR ANY EVENT IN THIS CHARGE BUNDLE, TURN FLAG
OFF. IF ANY EVENT IN THIS BUNDLE ASSOCIATED WITH ANY OTHER BUNDLE
FLAGGED FOR CPS, DO NOT BRING BUNDLE INTO CPS.

BOX
ST50
CHECK ALL EVENTS ASSOCIATED WITH THIS CLAIM NUMBER:
IF ALL EVENT DATES ARE BEFORE THE SURVEY REFERENCE PERIOD, GO TO ST50.
IF ANY EVENT IS WITHIN THE SURVEY REFERENCE PERIOD OR AFTER THE SURVEY REFERENCE PERIOD FOR SPS WHO ARE DECEASED OR INSTITUTIONALIZED, GO TO BOX ST51.

ST50. SINCE ALL EVENTS IN THIS BUNDLE ARE OUTSIDE THE SURVEY REFERENCE PERIOD, WE DO NOT NEED ANY CHARGE INFORMATION ABOUT THE BUNDLE.

GO TO BOX ST64C

5.01/	15.050 - 0.055 0.0550
BOX	IF ST3a = 5, 6 OR 7, GO TO ST52b.
ST51	IF ST3a = 3, GO TO ST52c.
	IF INPATIENT STAY, OR NURSING HOME STAY WITH THIS BUNDLE OR ST3a = 2,
	AND ST3=1 OR 3, SKIP TO ST55. OTHERWISE, GO TO ST51.

ST51. [(MEDICARE/MSN) CLAIM CONTROL NUMBER: (XXXX)]

(INSURANCE CLAIM CONTROL NUMBER: XXXX)

(PROVIDER: XXXX)

WAS ASSIGNMENT TAKEN FOR THIS CHARGE BUNDLE?

ASGNTAKE	YES	1
	NO	2
	CAN'T TELI	3

## BOX ST51A OMITTED IN ROUND 22.

Box ST52 is a filter for statements whose charge bundles match a previously entered statement. Before deciding whether to review previous entries of \$ amounts or make new entries, check whether assignment status matches previous entry.

		a. OMITTED
		a1. IF THE CURRENT STATEMENT IS NOT MATCHED TO A PREVIOUS AMOUNT OR BUNDLE (I.E., AMTMTCH ≠ 1 OR BUNDMTCH ≠ 1), THEN: IF ST3=2, GO TO ST52; OR IF ST3a=1, GO TO ST52; OR IF ST3a=4, GO TO ST52a.
	BOX ST52	b. IF (ST7=1 OR ST22=1) AND IP OR IU EVENT ONLY, AND (PREVIOUS) AMOUNT REMAINING NOT MISSING, AND ST3a=2 SKIP TO ST60; AND (PREVIOUS) AMOUNT REMAINING MISSING, AND ST3a=2 SKIP TO ST55. AND ST3a=6, SKIP TO ST52b. AND ST3 = 2, SKIP TO ST52.
		c. IF (ST7 = 1 AND ST22 = 1), OR (ST7=1 OR ST22=1) AND ST51 DOES NOT MATCH PREVIOUS ST51, OR (ST7=1 OR ST22=1) AND PREVIOUS AMOUNT REMAINING MISSING, AND ST3 = 2, SKIP TO ST52; AND ST3a=1, SKIP TO ST55; AND ST3a=2, SKIP TO ST55; AND ST3a=3, SKIP TO ST52c; AND ST3a=4, SKIP TO ST52a; AND ST3a=5, 6, OR 7, SKIP TO ST52b.
		d. IF CHARGE BUNDLE PREVIOUSLY ENTERED (ST7=1 OR ST22=1),     (AND ST51 MATCHES PREVIOUS ST51 OR CHARGE BUNDLE     INCLUDES IP OR IU) AND PREVIOUS AMOUNT REMAINING NOT     MISSING AND PREVIOUS AMOUNT REMAINING FROM ST56 OR     ST60, SKIP TO ST60.  OTHERWISE: GO TO ST59 IF ST3=2 OR ST3a=1. GO TO ST55 IF ST3a = 2. GO     TO ST52c IF ST3a = 3. GO TO ST59a IF ST3a=4. GO TO ST59b IF ST3a=5, 6 OR     7. NOTE: DO NOT INCLUDE A PREVIOUS ENTRY OF 3 IN ST51 AS A "MATCH"     WITH ANY OTHER ENTRY OF 3. A "MATCH" IS A PREVIOUS CODE OF 1 WITH     CURRENT CODE OF 1 OR A PREVIOUS CODE OF 2 WITH A CURRENT CODE     OF 2.
ST52. EN	(INS	DICARE CLAIM CONTROL NUMBER: XXXX) SURANCE CLAIM CONTROL NUMBER: XXXX) OVIDER: XXXX) IE FOLLOWING AMOUNTS (FROM THE MEDICARE STATEMENT). IF AMOUNT NOT AVAILABLE
	ITER SH	IIFT/8.
TOTALCHG	A.	TOTAL CHARGE/BILLED AMOUNT:\$
<b>MCAPPAMT</b>	B.	TOTAL MEDICARE APPROVED AMOUNT:\$

TOTAL MEDICARE PAYMENT:....

D. MEDICARE PAYMENT REDUCTION: .....

**MCPAYAMT** 

MCREDPCT

**STDATQNO** 

IF ST3=2, SKIP TO BOX ST54. IF ST3=1 OR 3 AND LINE B=0, SKIP TO ST54. IF ST3=1 OR 3, ST51=1, AND ST52 LINE B OR LINE C IS MISSING, SKIP TO ST55. BOX ST53 IF ST3=1 OR 3, ST51=2, AND ST52 LINE A OR LINE C IS MISSING, SKIP TO ST55. IF ST3=1 OR 3, ST51=3, AND ST52 LINE C OR BOTH LINES A AND B ARE MISSING, SKIP TO ST55. OTHERWISE, GO TO ST53. MSN CLAIM CONTROL NUMBER: XXXX (PROVIDER: XXXX) ENTER THE FOLLOWING AMOUNTS FROM THE MSN: **TOTALCHG** AMOUNT CHARGED: **MCAPPAMT** C. MEDICARE APPROVED: **MCPAYAMT** MEDICARE PAID (PROVIDER/YOU):.... D. MAYBBILL E. YOU MAY BE BILLED: **STDATQNO** [GO TO **BOX ST53A**] MSN CLAIM CONTROL NUMBER: XXXX (PROVIDER: XXXX) ENTER THE FOLLOWING AMOUNTS FROM THE MSN: **DAYSUSED** BENEFIT DAYS USED: DAYS) AMOUNT CHARGED: **TOTALCHG** B. **NONCOVRD** NON-COVERED CHARGES: ..... COINSUR (DEDUCTIBLE AND COINSURANCE/COINSURANCE): ..... D. MAYBBILL E. YOU MAY BE BILLED: **STDATQNO** [GO TO **BOX ST53A**] MEDICARE CLAIM CONTROL NUMBER: XXXX (PROVIDER: XXXX) ENTER THE FOLLOWING AMOUNT FROM THE "RECORD OF PART B MEDICARE BENEFITS USED": **MAYBBILL** E. LINE E, "YOUR TOTAL RESPONSIBILITY": ..... **STDATQNO** 

ST52a.

ST52b.

ST52c.

\$xxxxxxxxx

IF ST51 = 1, THEN AMOUNT REMAINING = E IF ST51 = 2, THEN AMOUNT REMAINING = E-D. GO TO c.
b. IF COMING FROM ST52b OR ST52c:  AMOUNT REMAINING = E
c. IF AMOUNT REMAINING < \$1.00 (INCLUDING NEGATIVE CALCULATED AMOUNTS), AND CASE IS <u>NOT</u> EXIT 40 SAMPLE, GO TO <b>BOX ST64C</b> . IF EXIT 40 SAMPLE, GO TO NEXT SECTION.  IF AMOUNT REMAINING = MISSING, GO TO ST61.  IF AMOUNT REMAINING NOT = MISSING AND > \$1.00, GO TO ST58.

ST53.

(INSURANCE CLAIM CONTROL NUMBER: XXXX)

(PROVIDER: XXXX)

TOTAL CHARGE = \$(TOTAL CHARGE)

DO ANY INDIVIDUAL CHARGES ON THE MEDICARE STATEMENT HAVE AN APPROVED AMOUNT OF 0?

YES ...... 1 (ST54) APPAMT0 NO ...... 2 BOX ST54 DON'T KNOW ..... -8 **BOX ST54** 

ST54. (MEDICARE CLAIM CONTROL NUMBER: XXXX)

(INSURANCE CLAIM CONTROL NUMBER: XXXX)

(PROVIDER: XXXX)

**TOTALCHG** 

ENTER TOTAL BILLED AMOUNT FOR CHARGES WITH APPROVED AMOUNT OF 0 ON APPROPRIATE LINE(S).

MCAPPAMT	B. TOTAL MEDICARE APPROVED AMOUNT:	\$xxxxxxxxx
MCPAYAMT	C. TOTAL MEDICARE PAYMENT:	\$xxxxxxxxx
MCREDPCT	D. MEDICARE PAYMENT REDUCTION:	xxxxxxxx%
NOCOVAMT	E. NONCOVERED SERVICE (INCLUDING NO PART B AND TOO MANY SERVICES)	\$
OTHERAMT ARCALFLG	F. ANY OTHER REASON (INCLUDING DUPLICATE CHARGE, "PROVIDER AGREED TO BILL" AND REQUEST TO RESUBMIT)	\$

A. TOTAL CHARGE/BILLED AMOUNT:....

<ul> <li>a. SET FLAG TO NOTE THAT DATA WERE FROM ST52.</li> <li>b. IF ST54 SKIPPED, SET E=0 AND F=0.</li> <li>c. CALCULATE AMOUNT REMAINING AS FOLLOWS:</li> </ul>	
II C. CALCULATE AMOUNT REMAINING AS FOLLOWS:	
IF ST51=1, AMOUNT REMAINING = B - $[C + (C*D)) + F$	
IF ST51=2, AMOUNT REMAINING = A - $[(C+(C*D)) + F]$	
IF ST51=3, USE THESE RULES IN PRIORITY ORDER:	
1. IF A, C, AND F NOT MISSING, THEN AMOUNT	
REMAINING = A - (C + F)	
2. IF B, C, D AND E NOT MISSING, THEN AMOUNT REMAININ	NG =
B - (C + (C*D)) + E	
3. 3. IF B, C, AND E NOT MISSING, THEN AMOUNT REMAIN	ING =
BOX B - (C + E)	
S154    ``´	
REMAINING=MISSING.	
d. IF AMOUNT REMAINING < \$1.00 (INCLUDING NEGATIVE CALCUL	_ATED
AMOUNTS), AND CASE IS <u>NOT</u> EXIT 40 SAMPLE, GO TO <i>BOX ST</i>	<b>64C</b> . IF
EXIT 40 SAMPLE, GO TO NEXT SECTION.	
IF B NOT MISSING AND AMOUNT REMAINING < .02*B, AND CASE	E IS NOT
EXIT 40 SAMPLE, GO TO BOX ST64C. IF EXIT 40 SAMPLE, GO T	
SECTION.	·
OTHERWISE, SKIP TO <b>BOX ST56</b> .	

If charge bundle for inpatient stay or institutional stay and on Medicare statement, collection of \$ data begins here.

ST55. (MEDICARE CLAIM CONTROL NUMBER: XXXX)

(PROVIDER: XXXX)

HOW DOES THE MEDICARE STATEMENT SUMMARIZE THIS CLAIM?

	MCSUMMRZ	MEDICARE PAID EVERYTHING . BENEFICIARY (SP) RESPONSIBLE		BOX ST55
		SOME AMOUNT	2	(ST56)
		SOME OTHER WAY	3	BOX ST55
		DON'T KNOW	8	BOX ST55
ST56.	(MEDICARE CLAIM CON (PROVIDER: XXXX)  ENTER AMOUNT BENEFICIAR' (AMOUNT REMAINING AFTER AREMAING STDATONO	Y RESPONSIBLE FOR:	\$	

BOX ST55	<ul> <li>a. SET FLAG TO NOTE THAT DATA WERE FROM ST56.</li> <li>b. IF ST55=3 OR -8, SET AMOUNT REMAINING TO MISSING. IF ST55 = 1, SET AMOUNT REMAINING TO 0. OTHERWISE, AMOUNT REMAINING = AMOUNT IN ST56.</li> <li>c. IF AMOUNT REMAINING &lt; \$1.00 BUT NOT MISSING, AND CASE IS NOT EXIT 40 SAMPLE, GO TO BOX ST64C. IF EXIT 40 SAMPLE, GO TO NEXT SECTION. OTHERWISE, SKIP TO BOX ST56.</li> </ul>
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вох	IF AMOUNT REMAINING IS MISSING, SKIP TO ST61.
ST56	IF AMOUNT REMAINING NOT MISSING, SKIP TO ST58.

ST57 AND BOX ST57 OMITTED.

ST58. [(MEDICARE/MSN) CLAIM CONTROL NUMBER: XXXX]

(INSURANCE CLAIM CONTROL NUMBER: XXXX)

(PROVIDER: XXXX)

REVIEW CHARGE BUNDLE ON (MEDICARE) STATEMENT WITH RESPONDENT IF YOU HAVEN'T ALREADY DONE SO -- POINT OUT PROVIDER NAME, DATE(S), AND TYPE OF SERVICE. CODE "1" IF ALREADY KNOWN. OTHERWISE ASK:

So, I have an amount remaining of (AMOUNT REMAINING) that Medicare didn't pay. (Have you/Has SP) or any other source, such as an insurance plan, paid any of this amount?

ARWRONG	SP OR ANY SOURCE PAID	1	(ST62)
TCHGPAID	NOTHING HAS BEEN PAID	2	BOX ST57A
	AMOUNT REMAINING SEEMS WRONG	3	BOX ST58
	REFUSED	-7	BOX ST57A
	DON'T KNOW	-8	BOX ST57A

BOX ST57A	IF COMING FROM CPS AND EVENT COLLECTED IN PREVIOUS ROUND OR ST58=-7, GO TO <i>BOX CPS11</i> /NEXT SECTION.  IF COMING FROM CPS AND EVENT COLLECTED 2 ROUNDS PREVIOUS TO CURRENT ROUND OR THIS IS SP'S EXIT INTERVIEW (REGARDLESS OF WHEN EVENT COLLECTED), OR COMING FROM INTERRUPT, GO TO CPS3a.  OTHERWISE, GO TO <i>BOX ST64C</i> IF NOT EXIT 40 SAMPLE. GO TO NEXT SECTION IF CASE IS EXIT 40 SAMPLE.
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BOX ST58	a. b.	SET FLAG THAT ST58 WAS CODED 3. SET ST58 TO -1.  IF CURRENT AMOUNT REMAINING WAS ENTERED AT ST56 OR ST60 OR ST52c (ON THIS OR A PREVIOUS STATEMENT SERIES FOR THIS CLAIM NUMBER), SKIP TO ST60.  IF CURRENT AMOUNT REMAINING WAS ENTERED AT ST52, GO TO ST59.  IF CURRENT AMOUNT REMAINING WAS ENTERED AT ST52a, GO TO ST59a.  IF CURRENT AMOUNT REMAINING WAS ENTERED AT ST52b, GO TO ST59b.
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ST59 and ST60 review and/or correct statement amounts: ST59 is used if the program calculated the amount remaining, ST60 if the interviewer entered the amount remaining from the statement. After interviewer corrects or confirms entries in ST59, program should recalculate amount remaining and return to **BOX ST56** and then ST58 (or ST61 if amount remaining now missing).

ST59. THESE AMOUNTS WERE ENTERED FROM THE (PREVIOUS) STATEMENT: [MAKE CORRECTIONS AS NECESSARY.]

TOTALCHG	A. TOTAL CHARGE/BILLED AMOUNT:	\$xxxxxxxxx	\$
MCAPPAMT	B. TOTAL MEDICARE APPROVED AMOUNT:	\$xxxxxxxxx	\$
MCPAYAMT	C. TOTAL MEDICARE PAYMENT:	\$xxxxxxxxx	\$
MCREDPCT	D. MEDICARE PAYMENT REDUCTION:	xxxxxxxxx%	\$
NOCOVAMT	E. NONCOVERED SERVICE (INCLUDING NO PART B AND TOO MANY SERVICES)	\$xxxxxxxxx	\$
OTHERAMT	F. OTHER REASON (INCLUDING DUPLICATE CHARGE,		
AREMAING	"PROVIDER AGREED TO BILL" AND REQUEST TO RESUBMIT)	\$xxxxxxxxx	\$
ARCALFLG	G. AMOUNT REMAINING AFTER MEDICARE PAYMENT	\$XXXXXXX	
CHANGAMT	DO YOU WANT TO MAKE ANY CHANGES?		
	YES NO	•	BOX ST59

	ST59	IF CASE NEXT S	AMOUNT REMAINING NOT MISSING AND < \$1.00, GO TO <i>BOX ST64C</i> CASE IS <u>NOT</u> EXIT 40 SAMPLE. IF CASE IS EXIT 40 SAMPLE, GO TO XT SECTION. HERWISE, RETURN TO <i>BOX ST56</i> .				
		JNTS WERE ENTE ECTIONS AS NECI	RED FROM THE (PREVIOUS) STATEMEI ESSARY.]	NT:			
TOTALCH	G B. Al	MOUNT CHARGED	):	\$xxxx.xx	\$		
MCAPPAN	T C. M	IEDICARE APPRO\	VED:	\$xxxx.xx	\$		
MCPAYAN	IT D. M	IEDICARE PAID (PI	ROVIDER/YOU):	\$xxxx.xx	\$		
MAYBBILL	_ E. Y	OU MAY BE BILLE	D:	\$xxxx.xx	\$		
CHANGAN	MT DO Y	OU WANT TO MAK	KE ANY CHANGES?				
			YES		) BOX ST59A		
		JNTS WERE ENTE ECTIONS AS NEC	RED FROM THE (PREVIOUS) STATEMEI ESSARY.]	NT:			
DAYSUSE	<b>D</b> (A. BE	ENEFIT DAYS USE	ED:	xxx	DAYS)		
TOTALCH	G B. Al	MOUNT CHARGED	D:	\$xxxx.xx	\$		
NONCOVE	RD C. NO	ION-COVERED CHA	ARGES:	\$xxxx.xx	\$		
COINSUR	D. (D	DEDUCTIBLE AND	COINSURANCE/COINSURANCE)	\$xxxx.xx	\$		
MAYBBILL	_ E. Y0	OU MAY BE BILLE	D:	\$xxxx.xx	\$		
CHANGAN	MT DO Y	OU WANT TO MAK	KE ANY CHANGES?				
			YES		) BOX ST59A		

IF ANY CHANGES MADE IN ST59, RECALCULATE AMOUNT REMAINING,

a.

BOX

USING RULES IN BOX ST54.

вох	a.	IF ANY CHANGES MADE IN ST59a OR ST59b, RECALCULATE AMOUNT REMAINING, USING RULES IN <i>BOX ST53A</i> .
ST59A	b.	IF AMOUNT REMAINING NOT MISSING AND < \$1.00, GO TO <b>BOX ST64C</b> IF CASE IS <u>NOT</u> EXIT 40 SAMPLE. IF CASE IS EXIT 40 SAMPLE, GO TO NEXT SECTION. IF AMOUNT REMAINING = MISSING, GO TO ST61. IF AMOUNT REMAINING NOT = MISSING AND > \$1.00, GO TO ST58.

ST60. (MEDICARE CLAIM CONTROL NUMBER: XXXX)

(INSURANCE CLAIM CONTROL NUMBER: XXXX)

(PROVIDER: XXXX)

THE AMOUNT BELOW WAS PREVIOUSLY ENTERED FROM A (MEDICARE/INSURANCE) STATEMENT AS THE AMOUNT THE BENEFICIARY WAS RESPONSIBLE FOR (THE AMOUNT REMAINING).

G.	ΑM	OUNT R	REMAININ	G				\$XX	XXXXX	\$
	DC	YOU W	VANT TO (	CHANGE T	THIS AMO	OUNT?				
CHANGE	AR			YES				1	(RE-ENTI	,,
STDATQ	10			N0				2	BOX STO	•
		a.		CHANGES ED IN ST60		N ST60, S	SET AMOUNT	REMA	INING TO	AMOUNT
вох		b.	IF AMOU	JNT REMA	AINING N	OT MISS	ING AND < \$1	.00, G	о то <i>вох</i>	ST64C,
ST60	)		IF CASE		XIT 40 S	AMPLE.	IF CASE IS EX	IT 40	SAMPLE,	GO TO
				VISE, RET	TURN TO	BOX ST	56.			

ST61 is for charge bundles with missing amount remaining.

ST61. [(MEDICARE/MSN) CLAIM CONTROL NUMBER: XXXX]

(INSURANCE CLAIM CONTROL NUMBER: XXXX)

(PROVIDER: XXXX)

TOTAL CHARGE = \$(TOTAL CHARGE)

REVIEW CHARGE BUNDLE ON STATEMENT WITH RESPONDENT IF YOU HAVEN'T ALREADY DONE SO -- POINT OUT PROVIDER NAME, DATE(S), AND TYPE OF SERVICE.

(Besides Medicare,) (have you/has SP) or any other source, such as an insurance plan, paid anything for this?

DON'T KNOW ..... -8 **BOX ST60A** 

BOX ST60A IF COMING FROM CPS AND EVENT COLLECTED IN PREVIOUS ROUND OR ST61=-7, GO TO **BOX CPS11**/NEXT SECTION.

IF COMING FROM CPS AND EVENT COLLECTED 2 ROUNDS PREVIOUS TO CURRENT ROUND, OR THIS IS SP'S EXIT INTERVIEW (REGARDLESS OF WHEN EVENT COLLECTED), OR COMING FROM INTERRUPT, GO TO CPS3a.

OTHERWISE, GO TO *BOX ST64C* IF CASE IS <u>NOT</u> EXIT 40 SAMPLE. IF CASE IS EXIT 40 SAMPLE, GO TO NEXT SECTION.

ST62. (REFER TO INSURANCE STATEMENT.)
TOTAL CHARGE = \$(TOTAL CHARGE)

Who (else) paid (besides Medicare)? How much did (SOURCE) pay?

ENTER ALL PAYMENT AMOUNTS; USE ARROW KEYS; CTRL/A TO ADD A SOURCE; ARROW TO THE SELECT COLUMN AND ENTER "X" TO CORRECT SOURCE NAME OR ADD AMOUNT; ESC TO LEAVE SCREEN.

**OSOPTEXT** 

PAYMTYPE PAYMPLAN PAYMOSOP

AMOUNT REMAINING	\$xxxxxxxxxxx
SP/FAMILY	\$
PROVIDER DISCOUNT/COURTESY	\$
[VA (VETERANS ADMINISTRATION)]	\$
SOP 1	\$
SOP 2	\$
SOP 3	\$

BOX	SOP ADDED IN ST62/ST66	1	(ST63)
ST61	NO SOP ADDED IN ST62/ST66	2	BOX ST63

# ST63. [What type of health insurance plan is (SOP NAME)?]

PAYMISHI	MEDICAID/MEDICAID HMOOTHER PUBLIC PLAN	1	BOX ST62
	(OTHER THAN MEDICAID)	2	BOX ST62
	PRIVATE HEALTH INSURANCE	3	BOX ST62
	NOT A HEALTH INSURANCE PLAN		
	(INCLUDING VA)	4	BOX ST62(c)
	MILITARY PLAN OTHER THAN VA	5	BOX ST62
	NOT SP's INSURANCE PLAN (PLAN		
	BELONGS TO SOMEONE ELSE)	6	BOX ST62(c)
	MEDICARE HMO	7	BOX ST62
	REFUSED	-7	BOX ST62(c)
	DON'T KNOW	-8	BOX ST62(c)

BOX ST62	<ul> <li>a. IF ST63=1 AND MEDICAID PREVIOUSLY ENTERED, DISPLAY MESSAGE, "MEDICAID ALREADY ON PLAN ROSTER. RESELECT OR USE CTRL/B." OTHERWISE, ASK HI6-HI10b.  IF ST63=2 OR 5, ASK HI13-HI16.  IF ST63=3, ASK HI21-HI33c.  IF ST63 = 7, GO TO BOX ST62A.</li> <li>b. ADD SOP TO HI ROSTER. SET FLAG THAT PLAN WAS COLLECTED IN SOP ROSTER.</li> <li>c. IF ANOTHER SOP ADDED IN ST62/ST66, RETURN TO ST63.  IF NO OTHER SOP ADDED IN ST62/ST66, GO TO BOX ST63.</li> </ul>
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вох	IF MEDICARE HMO ADDED AND NO OTHER MEDICARE HMO IS CURRENT, GO
ST62A	TO HIMC3. OTHERWISE, GO TO HIMC4.

	a. IF AMOUNT REMAINING IS MISSING OR ALL PAYMENT AMOUNTS IN ST62 ARE DK OR REFUSED OR COMING FROM ST66, SKIP TO <b>BOX ST64</b> .
BOX ST63	b. IF AMOUNT REMAINING NOT MISSING BUT ANY ST62 AMOUNT = -7 OR -8 AND IF THE TOTAL OF ALL NON-MISSING ST62 AMOUNTS = OR GREATER THAN THE AMOUNT REMAINING, GO TO ST65a.
	c. ADD ALL PAYMENTS FROM ST62. COMPARE TOTAL AMOUNT REMAINING: IF TOTAL PAYMENTS IN ST62 = AMOUNT REMAINING, SKIP TO <b>BOX ST64</b> .  IF THE DIFFERENCE BETWEEN TOTAL PAYMENTS AND AMOUNT REMAINING IS > \$1.00 AND TOTAL PAYMENTS IS < AMOUNT REMAINING, GO TO ST64.  IF THE DIFFERENCE BETWEEN TOTAL PAYMENTS AND AMOUNT REMAINING IS > \$1.00 AND TOTAL PAYMENTS IS > AMOUNT REMAINING, GO TO ST65.  OTHERWISE, GO TO <b>BOX ST64B</b> .

ST64. TOTAL CHARGE = \$(TOTAL CHARGE)

AMOUNT UNPAID \$XXXXXXXXXX

There seems to be some amount still unpaid. [REVIEW WITH RESPONDENT.] Is that correct?

SOP NEEDS ADDITION OR

CORRECTION ...... 2 (ST66)

AMOUNT REMAINING SEEMS

 INCORRECT
 3
 BOX ST64

 REFUSED
 -7
 BOX ST64

 DON'T KNOW
 -8
 BOX ST64

ST65. TOTAL CHARGE = \$(TOTAL CHARGE)

AMOUNT REMAINING (AFTER MEDICARE PAYMENT) ...... \$XXXXXXXXXXX

TOTAL OF NON-MEDICARE PAYMENTS \$XXXXXXXXXXX

AMOUNT OVERPAID \$XXXXXXXXXX

There seem to be more payments than the amount left after Medicare paid. [REVIEW WITH RESPONDENT.] Is that correct?

AMTSCORR		1	BOX ST64
	SOP NEEDS ADDITION OR	_	(0.700)
	CORRECTION	2	(S166)
	AMOUNT REMAINING SEEMS		
	INCORRECT	3	BOX ST64
	REFUSED	-7	BOX ST64
	DON'T KNOW	-8	BOX ST64

ST65a.	TOTAL	CHARGE =	\$(TOTAL	CHARGE)

AMOUNT REMAINING (AFTER MEDICARE PAYMENT)	\$XXXXXXXXXXX
SP/FAMILY	\$XXXXXXXXXXX
SOP 1	\$XXXXXXXXXXX

INTERVIEWER: THE AMOUNTS ENTERED FOR THE SOURCES OF PAYMENT EQUAL OR EXCEED THE (TOTAL CHARGE/AMOUNT REMAINING), WITH AT LEAST ONE SOP BEING A MISSING AMOUNT. VERIFY ALL AMOUNTS AS ENTERED.

AMTSCORR	ENTRIES ABOVE ARE CORRECT	1	BOX ST64
	SOP NEEDS ADDITION OR		
	CORRECTION	2	(ST66)
	AMOUNT REMAINING SEEMS		
	INCORRECT	3	BOX ST64
	REFUSED	-7	BOX ST64
	DON'T KNOW	-8	BOX ST64

## ST66. TOTAL CHARGE = \$(TOTAL CHARGE)

(THE FOLLOWING PAYMENT INFORMATION WAS ENTERED PREVIOUSLY.) CORRECT PAYMENT AMOUNTS, ADD SOURCES AS NECESSARY.

USE ARROW KEYS; CTRL/A TO ADD A SOURCE; ARROW TO THE SELECT COLUMN AND ENTER "X" TO CORRECT SOURCE NAME OR ADD AMOUNT; TO ERASE AN "X," PRESS SPACE BAR. ESC TO LEAVE SCREEN.

AMOUNT REMAINING \$xxxxxxxxxxx

SP/FAMILY	\$XXXXXX
PROVIDER DISCOUNT/COURTESY	\$
( MEDICARE	\$)
[VA (VETERANS ADMINISTRATION)]	\$
SOP 1	\$XXXXXX
SOP 2	\$
SOP 3	\$

#### **OSOPTEXT**

BOX ST64A	IF SOP IS ADDED AT ST66, GO TO ST63 FOR THAT SOP.
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BOX SP/FAMILY PAYMENT GREATER THAN \$5.00
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ST67. I have recorded that (you have/SP has) paid (SP/FAMILY PAYMENT AMOUNT IN ST62 OR ST66). Do you expect any source to pay (you/SP) back any or all of that amount?

EXPPAYBK	YES	1
	NO	2
	REFUSED	-7
	DON'T KNOW	-8

BOX
ST64B

IF COMING FROM CPS AND:

: ST67 = 1 AND EVENT COLLECTED IN PREVIOUS ROUND,
GO TO BOX CPS11.

: ST67 = 1 AND EVENT COLLECTED 2 ROUNDS PREVIOUS TO
CURRENT ROUND OR THIS IS SP'S EXIT INTERVIEW (REGARDLESS
OF WHEN EVENT COLLECTED) OR COMING FROM INTERRUPT,
GO TO CPS3b.

: ST67 = 2, -1, -7 OR -8 AND EVENT COLLECTED IN PREVIOUS ROUND
OR COLLECTED 2 ROUNDS PREVIOUS TO CURRENT ROUND,
GO TO BOX CPS11.

OTHERWISE, GO TO BOX ST64C IF CASE IS NOT EXIT 40 SAMPLE. IF CASE IS
EXIT 40 SAMPLE, GO TO NEXT SECTION.

ST68. OMITTED.

BOX ST64C	IF ST3a = 1, OR 4-7, GO TO ST68a. IF ST3a = 2 OR 3, GO TO ST68b. IF ST3 = 2, GO TO ST68a.
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ST68a. IS THERE ANOTHER CHARGE BUNDLE TO ENTER FROM THIS [MEDICARE STATEMENT/INSURANCE STATEMENT/MEDICARE SUMMARY NOTICE (MSN)]?

TEMP	YES	1	(ST3)
	NO	2	(ST68b)

ST68b. IS THERE ANOTHER MEDICARE, MSN, OR INSURANCE STATEMENT TO ENTER?

TEMP	YES	1	(ST3)
	NO	2	BOX ST65

ST65 ONLY UTILIZATION IS IF AND IF5-93, ONLY UTILIZATION IS HH WHERE ONLY SERVICE PROVIDED IS MEAL DELIVERY, ONLY UTILIZATION IS OME ALTERATION AND OM30=95, GO TO ST69. OTHERWISE, GO TO NS FOR CURRENT ROUND EVENTS NOT LINKED TO CHARGES.	BOX ST65	DELIVERY, ONLY UTILIZATION IS OME ALTERATION AND OM30=95, GO TO ST69. OTHERWISE, GO TO NS FOR CURRENT ROUND EVENTS NOT LINKED TO
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ST69. YOU HAVE COMPLETED ENTERING CURRENT ROUND CHARGE INFORMATION FOR THIS CASE.

[PRESS ENTER TO CONTINUE.]

	3OX 3T66.	GO TO <b>BOX CPS1</b> .
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## ATTACHMENT ST1

# MEDICAL PROVIDER TYPE LIST

1	DENTIST/DENTAL PROVIDER
2	MEDICAL DOCTOR
3	AUDIOLOGIST
4	CHIROPRACTOR
5	CLINICAL SOCIAL WORKER
6	DIETITIAN-NUTRITIONIST
7	HEARING THERAPIST
8	HOME HEALTH/HEALTH AIDE
9	HOMEMAKER
10	HOSPICE WORKER
11	I.V. THERAPIST
12	NURSE (RN)
13	NURSE PRACTITIONER
14	NURSE'S AIDE
15	OCCUPATIONAL THERAPIST (OT)
16	OPTOMETRIST (OD)
17	OSTEOPATH (DO)
18	PARAMEDIC
19	PHYSICAL THERAPIST (PT)
20	PHYSICIAN'S ASSISTANT
21	PODIATRIST (FOOT DOCTOR)
22	PSYCHOLOGIST
23	RESPIRATORY THERAPIST
24	SOCIAL/CASE WORKER
25	SPEECH THERAPIST
26	THERAPIST (MENTAL HEALTH)
27	X-RAY TECHNICIAN
28	LICENSED PRACTICAL NURSE (LPN)
91	OTHER MEDICAL PROVIDER SPECIALTY (SPECIFY)